2024 Performance tables

We use LightStay, our award-winning performance measurement platform, to measure our hotels' impacts in the communities in which they operate. We believe that transparent external reporting allows us to better engage our stakeholders on the most material issues impacting our business and collaborate on solutions to address them. Accuracy of our data is important to us, which is why we have obtained independent external assurance over all of the data points listed in our performance tables. Our hotels

Energy efficiency

Hilton is committed to reducing Scope 1 and 2 carbon emissions from managed hotels by 75% and working with franchisees to reduce Scope 3 carbon emissions from franchised hotels by 56%.

MT CO₂e/m², 2008 baseline

		2024	2023	2022	2021	2008 BASELINE
Greenhouse gas emissions						
Scope 1 direct emissions	Emissions (MT CO ₂ e)	442,406	489,016	446,084	415,034	437,087
	Emissions intensity (MT CO ₂ e/m²)	0.0144	0.0164	0.0157	0.0151	0.0307
Scope 2 indirect emissions	Location-based emissions (MT CO ₂ e)	2,135,416	2,095,366	1,922,844	1,778,303	1,562,544
	Location-based emissions intensity (MT CO ₂ e/m ²)	0.0694	0.0701	0.0678	0.0646	0.1098
	Market-based emissions (MT CO ₂ e)	2,061,608	2,081,095	1,904,610	1,762,174	1,792,500
	Market-based emissions intensity (MT CO ₂ e/m ²)	0.0670	0.0697	0.0672	0.0641	0.1260
Total Scope 1+2 emissions	Location-based emissions (MT CO_2e)	2,577,822	2,584,382	2,368,928	2,193,338	1,999,631
	Location-based emissions intensity (MT CO ₂ e/m ²)	0.0838	0.0865	0.0835	0.0797	0.1405
	Market-based emissions (MT CO ₂ e)	2,504,014	2,570,111	2,350,694	2,177,208	2,229,587
	Market-based emissions intensity (MT CO ₂ e/m ²)	0.0814	0.0860	0.0829	0.0792	0.1567
Scope 3 emissions	Franchise emissions (MT CO ₂ e)	3,994,654	4,202,841	4,020,579	4,087,530	2,180,912
	Franchise emissions intensity (MT CO ₂ e/m²)	0.0663	0.0737	0.0742	0.0785	0.0985
	Emissions from business travel (MT CO_2e)	26,617	22,578	17,095	7,616	
	Emissions from waste (MT CO_2e)	106,677	96,013	86,883	73,000	125,821
	Emissions from waste intensity (MT CO ₂ e/m ²)	0.0035	0.0032	0.0031	0.0027	0.0088
Total location-based emissions: managed and franchised	Location-based emissions (MT CO_2e)	6,572,476	6,787,223	6,389,506	6,280,868	4,180,543
	Location-based emissions intensity (MT CO ₂ e/m ²)	0.0722	0.0781	0.0774	0.0789	0.1149
Total market-based emissions:	Market-based emissions (MT CO_2e)	6,498,668	6,772,953	6,371,272	6,264,739	4,410,499
managed and franchised	Market-based emissions intensity (MT CO ₂ e/m ²)	0.0714	0.0779	0.0772	0.0787	0.1212

Energy

Energy consumption	Managed	7,416,391	7,440,224	6,800,671	6,164,255	5,302,568
MWh	Franchised	13,977,937	13,409,049	13,127,543	12,900,585	7,144,298
	Total	21,394,328	20,849,273	19,928,215	19,064,840	12,446,866
Energy use intensity	Managed	0.2410	0.2490	0.2398	0.2241	0.3727
MWh/m²	Franchised	0.2321	0.2352	0.2423	0.2479	0.3226
	Total	0.2351	0.2399	0.2414	0.2396	0.3422
Energy use intensity MWh/m²	Managed Franchised	21,394,328 0.2410 0.2321	20,849,273 0.2490 0.2352	0.2398 0.2423	19,064,840 0.2241 0.2479	12,446,866 0.3727 0.3226

Note: Unless otherwise noted, reported environmental and social figures refer to our impact across our operated and franchised portfolio and corporate offices.



2024 Performance tables

Our hotels

Water management

Hilton is committed to reducing our water use intensity in our managed operations by 50% by 2030.

		2024	2023	2022	2021	2008 BASELINE
Water consumption	Managed	14,290	16,010	13,766	12,287	10,368
Megaliters	Franchised	30,482	27,504	25,196	22,435	16,988
	Total	44,772	43,514	38,962	34,722	27,356
Water consumption intensity	Managed	464	536	485	447	729
iters/m ²	Franchised	506	482	465	431	767
	Total	492	501	472	436	762
Water withdrawals	Managed	57,161	64,039	55,065	49,147	41,471
Megaliters	Franchised	121,926	110,016	100,784	89,740	67,951
	Total	179,087	174,056	155,849	138,887	109,422
Water withdrawal intensity	Managed	1,857	2,144	1,942	1,787	2,915
iters/m ²	Franchised	2,024	1,930	1,860	1,724	3,068
	Total	1,968	2,003	1,888	1,746	3,049
					-	
Total waste generated	Managed	179,955	167,956	143,678	114,226	159,537
MT	Franchised	398,443	286,225	271,113	239,453	264,321
	Total	578,398	454,181	414,791	353,679	423,858
Total waste intensity	Managed	0.0059	0.0056	0.0051	0.0042	0.0112
MT/m ²	Franchised	0.0065	0.0050	0.0050	0.0046	0.0119
	Total	0.0063	0.0052	0.0050	0.0044	0.0117
Landfilled waste generated	Managed	113,813	102,142	92,429	77,659	133,852
МТ	Franchised	364,714	265,630	249,702	217,948	221,765
	Total	478,527	367,772	342,131	295,607	355,617
Landfilled waste intensity	Managed	0.0037	0.0034	0.0033	0.0028	0.0094
MT/m²	Franchised	0.0060	0.0047	0.0046	0.0042	0.0100
	Total	0.0052	0.0042	0.0041	0.0037	0.0098
Waste diverted from landfill	Managed	66,142	65,814	51,249	36,566	25,686
MT	Franchised	33,729	20,595	21,412	21,505	42,556
	Total	99,871	86,409	72,661	58,072	68,241
Waste diversion intensity MT/m²	Managed	0.0022	0.0022	0.0018	0.0013	0.0018
	Franchised	0.0006	0.0004	0.0004	0.0004	0.0019
	Total	0.0011	0.0010	0.0009	0.0007	0.0019
Waste diversion rate	Managed	36.8%	39.2%	35.7%	32.0%	16.1%
%	Franchised	8.5%	7.2%	7.9%	9.0%	16.1%
	Total	17.3%	19.0%	17.5%	16.4%	16.1%

Waste reduction

Hilton is committed to reducing our waste intensity in our managed operations by 50% by 2030.

Iters/m* Franchised 506 482 465 431 767 Total 492 501 472 456 762 Meraguilters Franchised 57,161 64,039 55,065 43,147 41,471 Meraguilters Franchised 119,267 110,016 100,74 89,740 67,951 Water with/rawals Managed 1,857 2,144 1,942 1,787 2,915 Water with/rawals Managed 2,024 1,930 1,860 1,724 3,068 Water with/rawals Managed 2,024 1,930 1,857 14,225 159,537 Total 1,968 2,030 1,886 1,42,26 159,537 245,852 Total 767 76,955 145,678 114,226 159,537 245,852 Total 760 398,443 286,225 271,113 259,453 264,321 Managed 0.0055 0.0056 0.0051 0.0042 0.0112							
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Iters/m* Franchised 506 482 465 431 767 Total 492 501 472 456 762 Meraguilters Franchised 57,161 64,039 55,065 43,147 41,471 Meraguilters Franchised 119,267 110,016 100,74 89,740 67,951 Water with/rawals Managed 1,857 2,144 1,942 1,787 2,915 Water with/rawals Managed 2,024 1,930 1,860 1,724 3,068 Water with/rawals Managed 2,024 1,930 1,857 14,225 159,537 Total 1,968 2,030 1,886 1,42,26 159,537 245,852 Total 767 76,955 145,678 114,226 159,537 245,852 Total 760 398,443 286,225 271,113 259,453 264,321 Managed 0.0055 0.0056 0.0051 0.0042 0.0112		Total	44,772	43,514	38,962	34,722	27,356
$ \frac{1}{10} $	Water consumption intensity	Managed	464	536	485	447	729
Mater withdrawals Megaliters Managed 57,161 64,039 55,065 49,147 41,471 Megaliters Franchised 121,926 110,016 100,784 89,740 67,951 Mater withdrawal intensity Managed 138,877 2,144 1,942 1,787 2,915 Mater withdrawal intensity Managed 2,024 1,930 1,860 1,724 3,068 Total 2,024 1,930 1,860 1,724 3,068 Total 2,026 143,678 114,226 159,537 Total 298,433 286,225 271,113 229,453 264,321 Total 576,558 454,181 414,791 353,679 423,858 Total waste generated Franchised 0.0055 0.0050 0.0044 0.0117 WT/m Franchised 0.0056 0.0051 0.0044 0.0117 Landfilled waste generated Managed 113,813 102,142 9,429 77,659 133,852 MT <td< td=""><td>liters/m²</td><td>Franchised</td><td>506</td><td>482</td><td>465</td><td>431</td><td>767</td></td<>	liters/m²	Franchised	506	482	465	431	767
MegailtersFranchised121,926110,016100,78489,74067,951Total179,087174,056155,849138,887109,422Water withdrawal intensity ters/minedManaged1,8672,1441,9421,7872,915Franchised2,0241,9301,8601,7243,068Total2,0241,9301,8681,7243,049Total1,9682,0031,8881,7463,049Total179,955167,9561,43,678114,226159,537Total179,955167,9561,43,678114,226159,537Total179,955167,9561,43,678114,2262,032Total179,955167,9561,43,678114,2262,032Total0,00510,00510,00510,00420,011Total0,00550,00500,00440,011Total0,00570,00510,00420,011Total179,527367,722342,13129,60735,617Landfilled waste intensity MT/minManaged0,00570,00420,00340,00240,0014Managed0,00570,00420,00420,00420,00440,00440,00440,0044MT/minFranchised179,52736,772342,13129,60735,617Landfilled waste intensity MT/minFranchised0,00570,00440,00420,00440,00440,00440,0044Mtore <td></td> <td>Total</td> <td>492</td> <td>501</td> <td>472</td> <td>436</td> <td>762</td>		Total	492	501	472	436	762
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Water withdrawals	Managed	57,161	64,039	55,065	49,147	41,471
Mater withdrawal intensity itters/m ² Managed 1,857 2,144 1,942 1,787 2,915 Total 2,024 1,930 1,860 1,724 3,068 Total 1,968 2,003 1,880 1,746 3,049 Managed 179,955 167,956 143,678 114,226 159,537 MT Franchised 578,398 454,181 414,791 353,679 423,858 Total 578,398 454,181 414,791 353,679 423,858 Total waste intensity Managed 0.0059 0.0056 0.0051 0.0042 0.0112 MT/m ² Total 0.0063 0.0050 0.0050 0.0044 0.017 Landfilled waste generated Managed 13,813 102,142 92,429 77,659 133,852 MT/m ² Total 479,527 367,772 342,131 251,607 35,617 Landfilled waste intensity Managed 0.0037 0.0034 0.0028 0.0046 0.0042	Megaliters	Franchised	121,926	110,016	100,784	89,740	67,951
Inters/m ² Franchised 2,024 1,930 1,860 1,724 3,068 Total 1,968 2,003 1,888 1,746 3,049 Total 1,968 2,003 1,888 1,746 3,049 Total 179,955 167,956 143,678 114,226 159,537 Total 398,443 286,225 271,113 239,453 243,828 Total waste intensity Managed 0.0057 0.0056 0.0051 0.0042 0.0112 Total 70a1 0.0065 0.0052 0.0050 0.0044 0.0117 Total 0.0065 0.0052 0.0050 0.0044 0.0117 Total 0.0065 0.0052 0.0050 0.0044 0.0117 Landfilled waste generated Managed 113,813 102,142 92,429 7,7659 133,852 MT Total 0.0037 0.0034 0.0032 0.0024 0.0034 Landfilled waste intensity Managed 66,142		Total	179,087	174,056	155,849	138,887	109,422
Franchised 2,024 1,930 1,680 1,724 5,089 Total 3,968 2,033 1,888 1,724 5,089 MT 1508 2,033 1,888 1,724 5,089 MT 157,955 143,678 144,279 159,537 264,321 Total 398,443 286,225 271,113 239,453 264,321 Total 578,598 454,181 414,791 553,679 423,858 Total 0.0059 0.0056 0.0051 0.0042 0.0112 MT/m [*] Franchised 0.0063 0.0052 0.0050 0.0044 0.0117 Landfilled waste generated Managed 113,813 102,142 92,429 7,659 133,852 MT Total 0.0057 0.0054 0.0032 0.0044 0.0117 Landfilled waste intensity Managed 0.0057 0.0054 0.0032 0.0094 MT/m [*] Total 0.0052 0.0042 0.0002 0.	Water withdrawal intensity	Managed	1,857	2,144	1,942	1,787	2,915
Namaged Namaged <t< td=""><td>liters/m²</td><td>Franchised</td><td>2,024</td><td>1,930</td><td>1,860</td><td>1,724</td><td>3,068</td></t<>	liters/m ²	Franchised	2,024	1,930	1,860	1,724	3,068
MT Franchised 38, 43 286, 225 271, 113 239, 453 264, 321 Total 578, 398 454, 181 414, 791 353, 679 423, 858 Total waste intensity Managed 0.0059 0.0056 0.0051 0.0042 0.0112 Franchised 0.0065 0.0050 0.0050 0.0044 0.0119 Total 0.0065 0.0052 0.0050 0.0044 0.0117 Landfilled waste generated Managed 113, 813 102, 142 92, 429 77, 659 133, 852 MT Total 0.0063 0.0052 0.0051 0.0044 0.0117 Landfilled waste generated Managed 136, 714 265, 630 249, 702 217, 948 221, 765 MT Total 760, 0037 0.0033 0.0028 0.0094 0.0016 Landfilled waste intensity Managed 0.0052 0.0042 0.0010 0.0037 0.0028 MT/m ² Total 0.0052 0.0042 0.0013		Total	1,968	2,003	1,888	1,746	3,049
MT Franchised 38, 43 286, 225 271, 113 239, 453 264, 321 Total 578, 398 454, 181 414, 791 353, 679 423, 858 Total waste intensity Managed 0.0059 0.0056 0.0051 0.0042 0.0112 Franchised 0.0065 0.0050 0.0050 0.0044 0.0119 Total 0.0065 0.0052 0.0050 0.0044 0.0117 Landfilled waste generated Managed 113, 813 102, 142 92, 429 77, 659 133, 852 MT Total 0.0063 0.0052 0.0051 0.0044 0.0117 Landfilled waste generated Managed 136, 714 265, 630 249, 702 217, 948 221, 765 MT Total 760, 0037 0.0033 0.0028 0.0094 0.0016 Landfilled waste intensity Managed 0.0052 0.0042 0.0010 0.0037 0.0028 MT/m ² Total 0.0052 0.0042 0.0013							
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MT/m² Franchised 0.0065 0.0050 0.0046 0.0119 Total 0.0063 0.0052 0.0050 0.0044 0.0117 Landfilled waste generated MT Managed 113,813 102,142 92,429 77,659 133,852 Franchised S64,714 265,630 249,702 217,948 221,765 Total Colos 0.0033 0.0028 0.0094 Landfilled waste intensity MT/m² Managed 0.0037 0.0033 0.0028 0.0094 MT/m² Managed 0.0050 0.0047 0.0046 0.0042 0.0094 MT/m² Managed 0.0052 0.004 0.0041 0.0033 0.0028 0.0098 Waste diverted from landfill MT Managed 66,142 65,814 51,249 36,566 25,686 Total Managed 0.0022 0.0018 0.0013 0.0018 0.0018 0.0018 0.0018 0.0018 0.0019 0.0019 0.0019 0.0019 0.0019 0.0019		Total	578,398	454,181	414,791	353,679	423,858
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Anaged 113,813 102,142 92,429 77,659 133,852 MT Franchised 364,714 265,630 249,702 217,948 221,765 Total 70,619 364,714 265,630 249,702 217,948 221,765 Landfilled waste intensity Managed 70,619 367,772 342,131 295,607 355,617 MT/m2 Managed 0.0037 0.0034 0.0033 0.0028 0.0094 MT/m2 Franchised 0.0060 0.0047 0.0046 0.0042 0.0100 Waste diverted from landfill Managed 66,142 65,814 51,249 36,566 25,686 MT Total 0.0022 0.0042 0.0013 0.0013 0.0018 Waste diversion intensity Managed 60,142 86,409 72,661 58,072 68,241 MT/m2 Total 0.001 0.0022 0.0018 0.0013 0.0018 MT/m2 Franchised 0.001 0.0014 0.00	MT/m ²	Franchised	0.0065	0.0050	0.0050	0.0046	0.0119
${ MT} = MT = 1 \ MT = 1 \ MT = 1 \ Managed = 1 \ Managed = 1 \ Managed = 1 \ Managed = 1 \ MT = 1 \ MT = 1 \ Managed = 1 \ Managed = 1 \ Managed = 1 \ MT $		Total	0.0063	0.0052	0.0050	0.0044	0.0117
Handhised S64,714 263,630 243,702 217,948 221,763 Total 478,527 367,772 342,131 295,607 355,617 Landfilled waste intensity Managed 0.0037 0.0034 0.0033 0.0028 0.0094 MT/m ² Total 0.0060 0.0047 0.0046 0.0042 0.0100 Total 0.0052 0.0042 0.0041 0.0037 0.0041 0.0037 0.0098 Waste diverted from landfill Managed 66,142 65,814 51,249 36,566 25,686 MT Total 33,729 20,595 21,412 21,505 42,556 Total 99,871 86,409 72,661 58,072 68,241 Waste diversion intensity Managed 0.0022 0.0022 0.0018 0.0013 0.0018 MT/m ² Total 0.001 0.0014 0.0004 0.0019 0.0019 Waste diversion intensity Managed 0.0011 0.0010 0.0004	Landfilled waste generated	Managed	113,813	102,142	92,429	77,659	133,852
Managed 0.0037 0.0034 0.0033 0.0028 0.0094 MT/m ² Franchised 0.0060 0.0047 0.0046 0.0042 0.0100 Total 0.0052 0.0042 0.0041 0.0037 0.0098 Waste diverted from landfill Managed 66,142 65,814 51,249 36,566 25,686 Franchised 33,729 20,595 21,412 21,505 42,556 Total 99,871 86,409 72,661 58,072 68,241 Waste diversion intensity Managed 0.0011 0.0022 0.0018 0.0013 0.0018 MT/m ² Managed 0.0011 0.0014 0.0004 0.0004 0.0019 Waste diversion intensity Managed 0.0011 0.0010 0.0009 0.0007 0.0019 MT/m ² Managed 36.8% 39.2% 35.7% 32.0% 16.1% Maste diversion rate Managed 8.5% 7.2% 7.9% 9.0% 16.1% <td>MT</td> <td>Franchised</td> <td>364,714</td> <td>265,630</td> <td>249,702</td> <td>217,948</td> <td>221,765</td>	MT	Franchised	364,714	265,630	249,702	217,948	221,765
MT/m ² Franchised 0.0060 0.0047 0.0046 0.0042 0.0100 Total 0.0052 0.0042 0.0041 0.0037 0.0098 Waste diverted from landfill Managed 66,142 65,814 51,249 36,566 25,686 MT Franchised 33,729 20,595 21,412 21,505 42,556 Total 0.0022 0.0022 0.0018 58,072 68,241 Waste diversion intensity Managed 0.0022 0.0022 0.0018 0.0013 0.0019 MT/m ² Managed 0.0011 0.0014 0.0004 0.0004 0.0014 0.0019 MT/m ² Total Managed 0.0011 0.0014 0.0004 0.0007 0.0019 MT/m ² Total Managed 36.8% 39.2% 35.7% 32.0% 16.1% Mate diversion rate Managed Se.9% 7.2% 7.9% 9.0% 16.1%		Total	478,527	367,772	342,131	295,607	355,617
Pranchised 0.0047 0.0048 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0042 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0043 0.0037 0.0098 Waste diversion intensity MT/m ² Managed 66,142 55,814 51,249 36,566 25,686 30.0013 0.0013 0.0013 0.0013 0.0013 0.0013 0.0013 0.0013 0.0013 0.0014 0.0014 0.0014 0.0014 0.0014 0.0019 Waste diversion rate % Managed 36.8% 39.2% 35.7% 32.0% 16.1% %	Landfilled waste intensity	Managed	0.0037	0.0034	0.0033	0.0028	0.0094
Maste diverted from landfill MT Managed 66,142 65,814 51,249 36,566 25,686 MT Franchised 33,729 20,595 21,412 21,505 42,556 Total 99,871 86,409 72,661 58,072 68,241 Maste diversion intensity MT/m ² Managed 0.0022 0.0018 0.0013 0.0018 MT/m ² Franchised 0.0016 0.0004 0.0004 0.0004 0.0019 Maste diversion rate % Managed S6.8% 39.2% 35.7% 32.0% 16.1%	MT/m²	Franchised	0.0060	0.0047	0.0046	0.0042	0.0100
MT Franchised 33,729 20,595 21,412 21,505 42,556 Total 99,871 86,409 72,661 58,072 68,241 Waste diversion intensity Managed 0.0022 0.0018 0.0013 0.0018 MT/m ² Franchised 0.0006 0.0004 0.0004 0.0004 0.0019 Total 0.0011 0.0010 0.0009 0.0007 0.0019 Waste diversion rate Managed 36.8% 39.2% 35.7% 32.0% 16.1% % Franchised 8.5% 7.2% 7.9% 9.0% 16.1%		Total	0.0052	0.0042	0.0041	0.0037	0.0098
MT Franchised 33,729 20,595 21,412 21,505 42,556 Total 99,871 86,409 72,661 58,072 68,241 Waste diversion intensity Managed 0.0022 0.0018 0.0013 0.0018 MT/m ² Franchised 0.0006 0.0004 0.0004 0.0004 0.0019 Total 0.0011 0.0010 0.0009 0.0007 0.0019 Waste diversion rate Managed 36.8% 39.2% 35.7% 32.0% 16.1% % Franchised 8.5% 7.2% 7.9% 9.0% 16.1%	Waste diverted from landfill	Managed	66,142	65,814	51,249	36,566	25,686
Total 99,871 86,409 72,661 58,072 68,241 Waste diversion intensity MT/m ² Managed 0.0022 0.0018 0.0013 0.0018 MT/m ² Franchised 0.0006 0.0004 0.0004 0.0004 0.0004 0.0019 Waste diversion rate % Managed 68,800 39.2% 35.7% 32.0% 16.1%	MT	Franchised	33,729	20,595	21,412	21,505	42,556
Waste diversion intensity MT/m ² Managed 0.0022 0.0018 0.0013 0.0018 MT/m ² Franchised 0.0006 0.0004 0.0004 0.0004 0.0019 Total 0.0011 0.0010 0.0009 0.0007 0.0019 Maste diversion rate % Managed 36.8% 39.2% 35.7% 32.0% 16.1%		Total	99,871	86,409		58,072	68,241
MT/m ² Franchised 0.0006 0.0004 0.0004 0.0004 0.0019 Total 0.0011 0.0010 0.0009 0.0007 0.0019 Waste diversion rate % Managed 36.8% 39.2% 35.7% 32.0% 16.1%	Waste diversion intensity MT/m²	Managed					
Total 0.0011 0.0009 0.0007 0.0019 Waste diversion rate % Managed 36.8% 39.2% 35.7% 32.0% 16.1% % Franchised 8.5% 7.2% 7.9% 9.0% 16.1%							
Waste diversion rate Managed 36.8% 39.2% 35.7% 32.0% 16.1% % Franchised 8.5% 7.2% 7.9% 9.0% 16.1%		Total					
% 8.5% 7.2% 7.9% 9.0% 16.1%	Waste diversion rate %		· · · · · · · · · · · · · · · · · · ·				
		Total	17.3%	19.0%	17.5%	16.4%	16.1%

Note: Unless otherwise noted, reported environmental and social figures refer to our impact across our operated and franchised portfolio and corporate offices.

2024 Performance tables

Our communities

			2024	2023	2022	2021	2020
Volunteerism	Volunteering	Volunteering (number of hours)	452,236	377,270	344,958	197,824	184,425
Hilton is committed to meaningfully impact 20 million community members through local support, disaster relief and economic opportunities.							
Due diligence across	Local sourcing and small businesses	Number of local and small businesses we have supported	2,500	2,248	2,438	2,508	2,700
our supply chain	Human rights	Preventing human trafficking training ¹					
Hilton is committed to embedding		Managed	100%	99%	98%	54%²	71%
due diligence across our supply		Franchised	87%	92%	70%	—	_

chain and partner with suppliers to advance positive impact.

- 1 2021 human trafficking training numbers are combined managed and franchised.
- 2 2021 was an anomalous year. Many hotels faced significant challenges training staff as they continued to experience issues related to the business impacts of the COVID-19 pandemic, including closures, low occupancy, staff shortages and furloughed employees. As lean teams faced conflicting priorities, course completions suffered, as reflected in the data. We also expect some of the reduction to be attributable to under-reporting.

Note: Unless otherwise noted, reported environmental and social figures refer to our impact across our operated and franchised portfolio and corporate offices.

