

# 2024 Performance tables

We use LightStay, our award-winning performance measurement platform, to measure our hotels' impacts in the communities in which they operate. We believe that transparent external reporting allows us to better engage our stakeholders on the most material issues impacting our business and collaborate on solutions to address them. Accuracy of our data is important to us, which is why we have obtained independent external assurance over all of the data points listed in our performance tables.

Note: Unless otherwise noted, reported environmental and social figures refer to our impact across our operated and franchised portfolio and corporate offices.

## Our hotels

### Energy efficiency

Hilton is committed to reducing Scope 1 and 2 carbon emissions from managed hotels by 75% and working with franchisees to reduce Scope 3 carbon emissions from franchised hotels by 56%.

MT CO<sub>2</sub>e/m<sup>2</sup>, 2008 baseline

### Greenhouse gas emissions

		2024	2023	2022	2021	2008 BASELINE
Scope 1 direct emissions	Emissions (MT CO <sub>2</sub> e)	442,406	489,016	446,084	415,034	437,087
	Emissions intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0144	0.0164	0.0157	0.0151	0.0307
Scope 2 indirect emissions	Location-based emissions (MT CO <sub>2</sub> e)	2,135,416	2,095,366	1,922,844	1,778,303	1,562,544
	Location-based emissions intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0694	0.0701	0.0678	0.0646	0.1098
	Market-based emissions (MT CO <sub>2</sub> e)	2,061,608	2,081,095	1,904,610	1,762,174	1,792,500
	Market-based emissions intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0670	0.0697	0.0672	0.0641	0.1260
Total Scope 1+2 emissions	Location-based emissions (MT CO <sub>2</sub> e)	2,577,822	2,584,382	2,368,928	2,193,338	1,999,631
	Location-based emissions intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0838	0.0865	0.0835	0.0797	0.1405
	Market-based emissions (MT CO <sub>2</sub> e)	2,504,014	2,570,111	2,350,694	2,177,208	2,229,587
	Market-based emissions intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0814	0.0860	0.0829	0.0792	0.1567
Scope 3 emissions	Franchise emissions (MT CO <sub>2</sub> e)	3,994,654	4,202,841	4,020,579	4,087,530	2,180,912
	Franchise emissions intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0663	0.0737	0.0742	0.0785	0.0985
	Emissions from business travel (MT CO <sub>2</sub> e)	26,617	22,578	17,095	7,616	—
	Emissions from waste (MT CO <sub>2</sub> e)	106,677	96,013	86,883	73,000	125,821
	Emissions from waste intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0035	0.0032	0.0031	0.0027	0.0088
Total location-based emissions: managed and franchised	Location-based emissions (MT CO <sub>2</sub> e)	6,572,476	6,787,223	6,389,506	6,280,868	4,180,543
	Location-based emissions intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0722	0.0781	0.0774	0.0789	0.1149
Total market-based emissions: managed and franchised	Market-based emissions (MT CO <sub>2</sub> e)	6,498,668	6,772,953	6,371,272	6,264,739	4,410,499
	Market-based emissions intensity (MT CO <sub>2</sub> e/m <sup>2</sup> )	0.0714	0.0779	0.0772	0.0787	0.1212

### Energy

Energy consumption MWh	Managed	7,416,391	7,440,224	6,800,671	6,164,255	5,302,568
	Franchised	13,977,937	13,409,049	13,127,543	12,900,585	7,144,298
	Total	21,394,328	20,849,273	19,928,215	19,064,840	12,446,866
Energy use intensity MWh/m <sup>2</sup>	Managed	0.2410	0.2490	0.2398	0.2241	0.3727
	Franchised	0.2321	0.2352	0.2423	0.2479	0.3226
	Total	0.2351	0.2399	0.2414	0.2396	0.3422

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			2024	2023	2022	2021	2008 BASELINE
<div>Water management</div> <div>Hilton is committed to reducing our water use intensity in our managed operations by 50% by 2030.</div>	Water consumption Megaliters	Managed	14,290	16,010	13,766	12,287	10,368
		Franchised	30,482	27,504	25,196	22,435	16,988
		Total	44,772	43,514	38,962	34,722	27,356
	Water consumption intensity liters/m²	Managed	464	536	485	447	729
		Franchised	506	482	465	431	767
		Total	492	501	472	436	762
	Water withdrawals Megaliters	Managed	57,161	64,039	55,065	49,147	41,471
		Franchised	121,926	110,016	100,784	89,740	67,951
		Total	179,087	174,056	155,849	138,887	109,422
	Water withdrawal intensity liters/m²	Managed	1,857	2,144	1,942	1,787	2,915
		Franchised	2,024	1,930	1,860	1,724	3,068
		Total	1,968	2,003	1,888	1,746	3,049
<div>Waste reduction</div> <div>Hilton is committed to reducing our waste intensity in our managed operations by 50% by 2030.</div>	Total waste generated MT	Managed	179,955	167,956	143,678	114,226	159,537
		Franchised	398,443	286,225	271,113	239,453	264,321
		Total	578,398	454,181	414,791	353,679	423,858
	Total waste intensity MT/m²	Managed	0.0059	0.0056	0.0051	0.0042	0.0112
		Franchised	0.0065	0.0050	0.0050	0.0046	0.0119
		Total	0.0063	0.0052	0.0050	0.0044	0.0117
	Landfilled waste generated MT	Managed	113,813	102,142	92,429	77,659	133,852
		Franchised	364,714	265,630	249,702	217,948	221,765
		Total	478,527	367,772	342,131	295,607	355,617
	Landfilled waste intensity MT/m²	Managed	0.0037	0.0034	0.0033	0.0028	0.0094
		Franchised	0.0060	0.0047	0.0046	0.0042	0.0100
		Total	0.0052	0.0042	0.0041	0.0037	0.0098
	Waste diverted from landfill MT	Managed	66,142	65,814	51,249	36,566	25,686
		Franchised	33,729	20,595	21,412	21,505	42,556
		Total	99,871	86,409	72,661	58,072	68,241
	Waste diversion intensity MT/m²	Managed	0.0022	0.0022	0.0018	0.0013	0.0018
		Franchised	0.0006	0.0004	0.0004	0.0004	0.0019
		Total	0.0011	0.0010	0.0009	0.0007	0.0019
	Waste diversion rate %	Managed	36.8%	39.2%	35.7%	32.0%	16.1%
		Franchised	8.5%	7.2%	7.9%	9.0%	16.1%
		Total	17.3%	19.0%	17.5%	16.4%	16.1%

Note: Unless otherwise noted, reported environmental and social figures refer to our impact across our operated and franchised portfolio and corporate offices.

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Our communities

			2024	2023	2022	2021	2020
Volunteerism	Volunteering	Volunteering (number of hours)	452,236	377,270	344,958	197,824	184,425
	Hilton is committed to meaningfully impact 20 million community members through local support, disaster relief and economic opportunities.						
Due diligence across our supply chain	Local sourcing and small businesses	Number of local and small businesses we have supported	2,500	2,248	2,438	2,508	2,700
	Human rights	Preventing human trafficking training <sup>1</sup>					
		Managed	100%	99%	98%	54% <sup>2</sup>	71%
		Franchised	87%	92%	70%	—	—

1 2021 human trafficking training numbers are combined managed and franchised.

2 2021 was an anomalous year. Many hotels faced significant challenges training staff as they continued to experience issues related to the business impacts of the COVID-19 pandemic, including closures, low occupancy, staff shortages and furloughed employees. As lean teams faced conflicting priorities, course completions suffered, as reflected in the data. We also expect some of the reduction to be attributable to under-reporting.

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