

LightStay

Hilton’s award-winning environmental and community impact management platform, LightStay, helps drive smarter, more sustainable hotel operations. It collects a rich set of data at the hotel level — from energy and water efficiency projects to food donations and community engagement efforts. By tracking this information in one powerful system, Hilton can operate more efficiently, make better decisions and maximize our positive impact on the environment and the communities we serve.



\$1.38B+

Cumulative savings in energy, water, and waste costs since 2009 by measuring and monitoring our utility performance in LightStay

Recognition:

LightStay data is third-party verified to ensure accuracy and completeness of our data and processes.

We use LightStay globally to comply with:

ISO 14001 (Environmental Management)

ISO 50001 (Energy Management)

ISO 9001 (Quality Management)

Impact measured

Our People

Career Growth opportunities

- Hospitality job fairs and mock interviews
- Hospitality industry info sessions
- Skills workshops
- Training programs

Our Hotels

Environmental Impact

- Efficiency projects
- Energy and water consumption
- Waste generation
- Waste diversion from landfill

Sustainable Building and Property Operations

- Operational, design, and construction sustainability practices
- Hotel sustainability features and certifications

Our Communities

Community Impact

- Volunteerism
- Donations and housing (shelter/meals served)
- People meaningfully impacted

Responsible Business

Location-specific risk indices

- Environmental risks, including biodiversity
- Community risks, including human rights

LightStay



Data-driven guidance and reporting

Our People

LightStay supports Hilton’s commitment to building opportunity for all by helping us monitor progress and advance meaningful career development opportunities across our workforce and communities.

Our Hotels

LightStay allows us to create more sustainable stays by equipping our hotels with data-driven insights, best practices, and benchmarks to enhance efficiency and sustainability. By tracking key environmental and social elements, hotels can optimize operations, reduce costs, and align with our enterprise goals while delivering a more sustainable guest experience and value for our owners.

Our Communities

LightStay offers insight into community impact programs, enabling Hilton to maximize our positive impact on the people who live and work near our properties.

Responsible Business

LightStay provides valuable data about local environmental and community risks such as disaster and human rights risks, helping our Team Members make informed decisions to better protect and support the destinations where we operate.

LightStay enables our hotels to provide the environmental impact of hotel stays meetings and events to our guests, empowering our customers to make informed choices and align to advance their impact objectives.