

2025 Performance tables

We use LightStay, our award-winning performance measurement platform, to measure our hotels' impacts in the communities in which they operate. We believe that transparent external reporting allows us to better engage our stakeholders on the most material issues impacting our business and collaborate on solutions to address them. Accuracy of our data is important to us, which is why we have obtained independent external assurance over all of the data points listed in our performance tables. The third party that hosts the LightStay platform undergoes external audits to provide assurance over its control environment.

Notes: Unless otherwise noted, reported environmental and social figures refer to our impact across our operated and franchised portfolio and corporate offices.

Progress figures are based on unrounded numbers.

Our hotels

Energy efficiency

Hilton is committed to reducing Scope 1 and 2 carbon emissions from managed hotels by 75% and working with franchisees to reduce Scope 3 carbon emissions from franchised hotels by 56%.

MT CO₂e/m², 2008 baseline

Greenhouse gas emissions

		2025	2024	2023	2022	2008 BASELINE
Scope 1 direct emissions	Emissions (MT CO ₂ e)	477,871	442,406	489,016	446,084	437,087
	Emissions intensity (MT CO ₂ e/m ²)	0.0150	0.0144	0.0164	0.0157	0.0307
Scope 2 indirect emissions	Location-based emissions (MT CO ₂ e)	2,084,001	2,135,416	2,095,366	1,922,844	1,562,544
	Location-based emissions intensity (MT CO ₂ e/m ²)	0.0656	0.0694	0.0701	0.0678	0.1098
	Market-based emissions (MT CO ₂ e)	1,965,471	2,061,608	2,081,095	1,904,610	1,792,500
	Market-based emissions intensity (MT CO ₂ e/m ²)	0.0619	0.0670	0.0697	0.0672	0.1260
Total Scope 1+2 emissions	Location-based emissions (MT CO ₂ e)	2,561,872	2,577,822	2,584,382	2,368,928	1,999,631
	Location-based emissions intensity (MT CO ₂ e/m ²)	0.0807	0.0838	0.0865	0.0835	0.1405
	Market-based emissions (MT CO ₂ e)	2,443,342	2,504,014	2,570,111	2,350,694	2,229,587
	Market-based emissions intensity (MT CO ₂ e/m ²)	0.0769	0.0814	0.0860	0.0829	0.1567
Scope 3 emissions	Franchise emissions (MT CO ₂ e)	4,011,353	3,994,252*	4,202,841	4,020,579	2,180,912
	Franchise emissions intensity (MT CO ₂ e/m ²)	0.0630	0.0663	0.0737	0.0742	0.0985
	Emissions from business travel (MT CO ₂ e)	22,942	26,617	22,578	17,095	—
	Emissions from landfill waste (MT CO ₂ e)	99,141	106,677	96,013	86,883	125,821
	Emissions from waste intensity (MT CO ₂ e/m ²)	0.0031	0.0035	0.0032	0.0031	0.0088
Total location-based emissions: managed and franchised	Location-based emissions (MT CO ₂ e)	6,613,787	6,572,476	6,787,223	6,389,506	4,180,543
	Location-based emissions intensity (MT CO ₂ e/m ²)	0.0693	0.0722	0.0781	0.0774	0.1149
Total market-based emissions: managed and franchised	Market-based emissions (MT CO ₂ e)	6,454,695	6,498,266	6,772,953	6,371,272	4,410,499
	Market-based emissions intensity (MT CO ₂ e/m ²)	0.0677	0.0714	0.0779	0.0772	0.1212

Energy

Energy consumption MWh	Managed	7,531,542	7,416,391	7,440,224	6,800,671	5,302,568
	Franchised	14,561,386	13,977,937	13,409,049	13,127,543	7,144,298
	Total	22,092,928	21,394,328	20,849,273	19,928,215	12,446,866
Energy use intensity MWh/m ²	Managed	0.2372	0.2410	0.2490	0.2398	0.3727
	Franchised	0.2288	0.2321	0.2352	0.2423	0.3226
	Total	0.2316	0.2351	0.2399	0.2414	0.3422

*Revised from location based to market based

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Our hotels

			2025	2024	2023	2022	2008 BASELINE
Water management Hilton is committed to reducing our water use intensity in our managed operations by 50% by 2030.	Water consumption Megaliters	Managed	14,550	14,290	16,010	13,766	10,368
		Franchised	31,190	30,482	27,504	25,196	16,988
		Total	45,740	44,772	43,514	38,962	27,356
	Water consumption intensity liters/m²	Managed	458	464	536	485	729
		Franchised	490	506	482	465	767
		Total	479	492	501	472	762
	Water withdrawals Megaliters	Managed	58,199	57,161	64,039	55,065	41,471
		Franchised	124,759	121,926	110,016	100,784	67,951
		Total	182,958	179,087	174,056	155,849	109,422
	Water withdrawal intensity liters/m²	Managed	1,833	1,857	2,144	1,942	2,915
		Franchised	1,960	2,024	1,930	1,860	3,068
		Total	1,918	1,968	2,003	1,888	3,049
Waste reduction Hilton is committed to reducing our landfilled waste intensity in our managed operations by 50% by 2030.	Total waste generated MT	Managed	172,910	179,955	167,956	143,678	159,537
		Franchised	406,552	398,443	286,225	271,113	264,321
		Total	579,462	578,398	454,181	414,791	423,858
	Total waste intensity MT/m²	Managed	0.0054	0.0059	0.0056	0.0051	0.0112
		Franchised	0.0064	0.0065	0.0050	0.0050	0.0119
		Total	0.0061	0.0063	0.0052	0.0050	0.0117
	Landfilled waste generated MT	Managed	105,469	113,813	102,142	92,429	133,852
		Franchised	371,987	364,714	265,630	249,702	221,765
		Total	477,456	478,527	367,772	342,131	355,617
	Landfilled waste intensity MT/m²	Managed	0.0033	0.0037	0.0034	0.0033	0.0094
		Franchised	0.0058	0.0060	0.0047	0.0046	0.0100
		Total	0.0050	0.0052	0.0042	0.0041	0.0098
	Waste diverted from landfill MT	Managed	67,441	66,142	65,814	51,249	25,686
		Franchised	34,564	33,729	20,595	21,412	42,556
		Total	102,005	99,871	86,409	72,661	68,241
	Waste diversion intensity MT/m²	Managed	0.0021	0.0022	0.0022	0.0018	0.0018
		Franchised	0.0005	0.0006	0.0004	0.0004	0.0019
		Total	0.0011	0.0011	0.0010	0.0009	0.0019
	Waste diversion rate %	Managed	39.0%	36.8%	39.2%	35.7%	16.1%
		Franchised	8.5%	8.5%	7.2%	7.9%	16.1%
		Total	17.6%	17.3%	19.0%	17.5%	16.1%

Notes: Unless otherwise noted, reported environmental and social figures refer to our impact across our operated and franchised portfolio and corporate offices.

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Our communities

			2025	2024	2023	2022	2021
Volunteerism	Volunteering	Volunteering (number of hours logged)	1,832,087	452,236	377,270	344,958	197,824
Hilton is committed to meaningfully impact 20 million community members through local support, disaster relief and economic opportunities.							
Due diligence across our supply chain	Local sourcing and small businesses	Number of local and small businesses we have supported	2,100	2,500	2,248	2,438	2,508
	Human rights	Preventing human trafficking training ¹					
		Managed	100%	100%	99%	98%	54% ²
		Franchised	90%	87%	92%	70%	—
Hilton is committed to embedding due diligence across our supply chain and partner with suppliers to advance positive impact.							

1 2021 human trafficking training numbers are combined managed and franchised.

2 2021 was an anomalous year. Many hotels faced significant challenges training staff as they continued to experience issues related to the business impacts of the COVID-19 pandemic, including closures, low occupancy, staff shortages and furloughed employees. As lean teams faced conflicting priorities, course completions suffered, as reflected in the data. We also expect some of the results to be attributable to under-reporting.

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